

# FOOTNOTES\*

Spring 2014\*

**TIME SENSITIVE DEADLINES:**

- *Division Elections:* 4/16-5/15
- *Teaching Award:* 5/31
- *Fottler Award:* 5/15
- *Emerging Scholars Scholarship:* 6/1

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<http://division.aonline.org/hcm/newsletter.htm>

**A MESSAGE FROM THE CHAIR**



**MESSAGE FROM THE CHAIR REGARDING KEITH G. PROVAN**

Dear Colleagues,

It is with the deepest regrets that I must begin this message with sad tidings. As many of you know, **Keith G. Provan, Ph.D.** (McClelland Professor of Management in the Eller College of Management at the University of Arizona - <http://azcc.arizona.edu/profile/keith-provan>) passed earlier this year (<http://uaatwork.arizona.edu/lqp/memorial-keith-g-provan>). Rebecca Wells expressed the magnitude of the loss most eloquently stating that, "Keith exemplified the best traits of our field – scrupulously careful research about issues that matter, generosity to colleagues, and unflinching graciousness, combined with a wry sense of humor. He will be greatly missed, even as many of us will reflect his contributions in our best moments as scholars and colleagues." Keith was a model for us all to aspire to in both our personal and professional lives.

The members of the Health Care Management Division will continue to benefit from Keith's efforts for many generations to come. Naturally, Keith's absence at this summer's Academy of Management meeting will be felt most acutely. The HCMD, and other divisions, will make every effort to ensure that Keith's memory and contributions are given proper recognition. To that end, **Kathleen Montgomery's** and the **Research Committee's** efforts to name the Division's Research Award in Keith's honor have been most appreciated (see Page 4).

Respectfully submitted,  
 Eric...



Keith G. Provan

## MESSAGE FROM THE CHAIR ABOUT PHILADELPHIA MEETING– Declaration of Independence Style

When in the course of Health Care Management Division events, it becomes necessary for people from many different organizations to band together in August in Philadelphia – despite the heat – we have an Academy of Management meeting. We hold this truth to be self-evident, that all are endowed with unalienable Rights, that among these are to watch PowerPoint assisted presentations, attend social events and the pursuit of Happiness (Cause I'm an adult now). To prove this, let Facts be submitted to a candid world.

For calling together a great set of academic papers, **Ann McAlearney** (Program Chair) is to be mightily commended.

For erecting a multitude of Professional Development opportunities that promise to be informative, engaging and fun – Victoria Parker's (PDW Chair) efforts are to be lauded.

For arranging the Distinguished Speaker – **Paula L. Stillman, MD, MBA**, Vice President, Health Care Services for Temple University Health System and Associate Dean, Health Care Services for Temple University School of Medicine (<http://bit.ly/Oya6WL>), **Rebecca Wells** is given a gratuitous 'Gig 'em'.

For Quartering large bodies of academics among us (The Health Care Management Division's membership continues to grow at rates exceeding the Academy-at-large (but, I am not sure if it is statistically significant)). Kudos to the membership committee chair **Timothy Huerta**.

In every stage of these Activities We Petition you in the most humble terms, the membership-at-large, to participate. As our repeated Petitions have been answered by your phenomenal efforts and goodwill we thank you for your ongoing support. With that said, there are several individuals that make a yeoman's efforts on the Division's behalf. Special thanks to **Cathleen Erwin**, Master of the Website, **Deirdre McCaughey**, Communications Committee Chair, **Timothy Huerta** for arranging social activities and keeping **Jeff Helton's** (Treasurer) budgets in the black and **Laura McClelland** the *Footnotes\** editor for keeping the communications in good order.

Please welcome our new student representative, **Claudia Gonzalez** from the University of Washington. Thanks to **Nick Edwardson** for his service in this position. Many of us hoped he would never graduate – wait, that doesn't sound right.

I would also like to thank **Jami DelliFraine**, Past Division Chair, for her hard work and service to the Division, and especially for helping to keep me on task. I would like to thank all of the executive committee members for their service to the division, including **Beth Goodrick**, Research Committee Chair, **Mark Diana**, Teaching Committee Chair, **Jeff Helton**, Treasurer, **Ingrid Nembhard**, Secretary, **Amy Yarbrough Landry** and **Timothy Vogus**, Academics at Large, **Barbara Daiker** and **Susan Aloi**, Practitioners at Large, **Shital Shah**, Practice Committee Chair, and **Tim Huerta**, Membership Committee Chair and social planning guru. These folks have worked hard to make the annual meeting a success! Please think about how you would like to volunteer for the division and let us know.

- Eric Ford, Division Chair

## MESSAGE FROM THE DIVISION CHAIR-ELECT

*Distinguished Speaker will be Leader in Health System Innovation*

I am very pleased to announce that **Paula Stillman, MD, MBA, MACP** will be our Distinguished Speaker this year. During her tenure as Vice President for Health Services and Director of the Institute for Population Health at Temple Health System, Dr. Stillman led a range of cooperative performance improvement initiatives, including a community health worker training program. That initiative has received national recognition for training individuals receiving public assistance to liaise between high risk patients and their health care providers. Prior health care leadership roles include overseeing ambulatory care strategy for Christiana Health care in Delaware and managing a number of service lines including home care, hospice, palliative care, care management, quality, wellness programs, and disease management for Lehigh Valley Hospital in Allentown, PA. Before those positions, Dr. Stillman served as Curriculum Dean at University of Massachusetts Medical School and Dean and Provost of Eastern Virginia Medical School in Norfolk Virginia.

Dr. Stillman has an MBA from the Wharton School of Business and a black belt in Lean Six Sigma.

### Myron D. Fottler Award

Please submit nominations for the Myron D. Fottler Exceptional Service Award to me ([wells@tamhsc.edu](mailto:wells@tamhsc.edu)) by May 15.

Criteria for the award are:

- Dedicated at least 10 years to HCM division and the profession and established a consistently strong presence in the Division over a lengthy period of time;
- Served as a meaningful mentor, not only to colleagues and students in his or her own university, but also to others in the HCM division;
- If the individual has served as a Division officer, he or she must have continued participation for at least five years after serving as an officer.

HCMD is exceptional in the depth of our volunteer leadership. Prior Award winners are Myron D. Fottler himself, John D. Blair, Reuben R. McDaniel, Grant T. Savage, Tom D'Aunno, Margarete Arndt, Barbara Bigelow, Leonard Friedman, Jon Chilingirian, Kathleen Montgomery, Jacqueline Zinn, and Stephen J. O'Connor. Please take some time to reflect on whose contributions we can honor this year.

### Sponsoring our Social Events

Many thanks to **Eric Ford** at the Bryan School of Business and Economics, University of North Carolina Greensboro and **Tim Vogus** at the Vanderbilt Owen Graduate School of Management for committing \$1,000 each to HCMD social events before I even asked! I will have followed up with a number of others before this newsletter comes out, and would welcome additional contributions or related inquiries. This is a great way to get positive exposure for your school among our 800+ members and 200+ participants in the meeting itself.

I am really looking forward to seeing many of you in Philadelphia in a few short months.

- Rebecca Wells, Division Chair-Elect

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## KEITH PROVAN AWARD

In recognition of Keith Provan's exemplary scholarship and numerous contributions to the Health Care Management Division, the division's highest award for scholarship will henceforth be known as the Keith G. Provan Distinguished Scholar Award. The award, which Keith was instrumental in establishing in 2012, recognizes a member of the Health Care Management Division who has developed a record of high quality scholarly research in health care management. Keith was a charter member (one of only 33 scholars) of the Academy of Management Journal's Hall of fame. He published over 70 journal articles and book chapters over his career. He published extensively on organizational networks, focusing on issues of governance and effectiveness in health care and nonprofit networks. As well, Keith was committed to serving the profession. He served on editorial boards of major journals in management and health care and held several editorial positions. He was a leader and a role model in our division over many years; he served as an officer, he regularly participated in AOM programming, and most recently he was an active member of the division's Research Committee. We will miss his generosity, graciousness, and wry sense of humor.

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## DIVISION PROGRAM CHAIR UPDATE-PHILADELPHIA 2014

Our Scholarly Program for the Health Care Management Division at the upcoming AOM Conference in Philadelphia this August promises to be fantastic. A total of 120 papers were submitted for the HCM program on a broad range of topics guaranteed to be of interest to attendees. Of these submitted papers, 64 (53%) were accepted as Division papers, and an additional 7 were accepted as Discussion papers. Two of the 5 submitted symposia (40%) were accepted, and both of these will be co-sponsored with other divisions. Many many thanks to all of this year's reviewers!

All HCM Division activities will be centered at the Philadelphia Convention Center so there is flexibility to stay at a variety of the nearby conference hotels. In addition, we will be hosting our traditional social events in the local area. Please plan to join us for as many sessions as you can, and then enjoy connecting with friends and colleagues at our HCM Business Meeting and the Division Social to be held on Monday. Look for additional information about these events as we get closer to the conference!

- Ann McAlearney, Program Chair

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**AOM HCM DIVISION REVIEWERS:**

Azza AbuDagga	Cathleen Erwin	Jennifer Innis	Charo Rodriguez
Mona Al-Amin	Rodney Farr-Wharton	J'Aime Jennings	Grant Savage
Judith Alexander	Dail Fields	Joseph Jensen	Melody Schiaffino
Matthew Archibald	Anna Filipova	Olivia Jung	Juliann Sebastian
Patrizio Armeni	Eric Ford	Maria Kapsali	Annabel Sels
Allan Claudius Barbosa	Leonard Friedman	Ann Kobs-Abbott	Kate Shacklock
Christina Barss	Allison Gabriel	Amy Landry	Shital Shah
Carina Beckerman	Joseph Gladstone	Hwangji Lu	Geoffrey Silvera
Alan Belasen	Mitchell Glavin	Christine Mahoney	Daniel Simonet
Justin Benzer	Ellen Goldman	Lara Maillet	Sara Singer
Barbara Bigelow	Elizabeth Goodrick	Deirdre McCaughey	Gregoria Smith
Sarah Birken	Robert Griffith	Laura McClelland	Claudia Steinke
Nancy Borkowski	Francesca Grippa	Ronald McKinley	Emily Stiehl
Michiel Bosman	Shivani Gupta	Josephine McMurray	Michael Stowe
James Bramble	Sebastian Gurtner	Lisette Montalvo	Ty Tabernik
Sandra Buttigieg	Michael Harrison	Kathleen Montgomery	Huay Ling Tay
Terrence Cahill	Larry Hearld	Tami Moser	Debra Thompson
Stefano Calciolari	Jennifer Hefner	Ivan Muslin	Louise Tourigny
Robert Carpino	Jeff Helton	Robert Myrtle	Jeroen Trybou
Denita Cepiku	Sarah Hewko	Sunanda Nayak	Sonia Udod
Subhajit Chakraborty	Janis Hilaricus	Robert Nixon	Chinue Uecker
David Chambers	Brian Hilligoss	Alankrita Pandey	Melissa Valentine
Jay Chok	Peter Hilsenrath	Apostolos Papalois	Thomas Vaughn
Samia Chreim	Damian Hodgson	Pamela Paustian	Emanuele Vendramini
Jessica Chromik	Timothy Hoff	Lori Peterson	Sallie Weaver
Philip Cola	Tore Høie	Yvonne Pfeiffer	Robert Weech-Maldonado
Amelia Compagni	Christina Hoon	Elisa Pintus	Rebecca Wells
Patrick Coonan	Zilá Horta	Adam Powell	Rene Wiedner
Jullet Davis	Ena Howse	Wayne Psek	Eric Williams
Nailya DeLellis	Hao Hu	Zo Ramamonjjarivelo	Letha Williams
Jami DelliFraine	Kun Huang	Cheryl Rathert	Xiangbin Yan
Joseph DeRanieri	Meikuan Huang	Emily Read	Chen-Wei Yang
Basim Dubaybo	John Huonker	Trish Reay	Gary Young
Loren Dyck	Jo-Louise Huq	Julie Rennecker	Roxanne Zaghab
Josue Patien Epane	Valentina Iacopino	Peter Rivard	Ferhat Zengul

## PDW CHAIR UPDATE—PHILADELPHIA 2014

This year's HCM Division Professional Development Workshop will feature great sessions on both Friday and Saturday, August 1 & 2. The Professional Development Workshop will start with an all-day Emerging Scholars Consortium on Friday August 1 geared towards doctoral students, recent graduates, and junior faculty. We have a diverse group of faculty assembled to facilitate a highly interactive series of sessions.

The day will include roundtable discussions about navigating the job search, the academic workplace, and teaching, and sessions on managing your research career, where to publish, and a research idea workshop. Come prepared to briefly share a current research project or idea, to meet new people, and to reflect on many aspects of your career. The *Emerging Scholars Consortium* requires pre-registration, so please contact Vicky Parker at [vaparker@bu.edu](mailto:vaparker@bu.edu) if you are interested in participating, and/or sign up at <https://secure.aonline.org/PDWReg> by July 15, 2014 (the registration code is PDWR2JQ8). The day will conclude with the off-site emerging scholars social. We can provide \$250 each to defray travel expenses for several participants who need this support. Please contact Rebecca Wells to apply ([wells@tamhsc.edu](mailto:wells@tamhsc.edu)). Travel scholarships will be awarded by June 1st but may close before then due to limited capacity. Preference is given to people presenting papers.

Other Friday sessions will focus on organizational change and building patient safety culture. The Saturday PDW sessions sponsored or co-sponsored by HCM will explore professional development topics such as theory building for healthcare management research, methodological challenges in international research, translating research to practice audiences, learning to listen, and innovations in teaching related to dialogue, technology, and lean/quality improvement strategies. The day concludes with an encore presentation of last year's standing room only "anatomy of a publishable article" workshop, and the PDW social. The social on Saturday evening will again be a casual event combining socializing and bowling, so please plan to be there, whether you plan to bowl or not!

Thanks to all those who submitted innovative proposals for this year's HCM Division Professional Development Workshop, were flexible in scheduling so that we could fit in as many workshops as possible, and to those who volunteered to facilitate the emerging scholars consortium (and more volunteers are welcome – let me know if you are interested). See you in Philadelphia!

-Vicky Parker, PDW Chair & Division Program Chair-Elect

## HCM Annual Meeting Events

### ***Emerging Scholars Networking Lunch***

Date/Time: Noon, Friday August 1

Venue name: Offsite, Local Restaurant TBD

Description: One of the benefits of the emerging scholars program is the chance to network with peers as well as experienced scholars from other institutions. We therefore ask all participants in the Friday program to join us at 8:30 am that day and stay for the day. If you are interested in joining us for the program and lunch, please email Victoria Parker at [vaparker@bu.edu](mailto:vaparker@bu.edu)

Host: Victoria Parker, Boston University

Email Contact: [vaparker@bu.edu](mailto:vaparker@bu.edu) (organizer)

### ***PDW Emerging Scholars Social***

Date/Time: 5:30 PM, Friday August 1

Venue name: Offsite, Sampan Restaurant

Room name: The Graffiti Bar

Address: 124 S 13th St,

Host: Timothy Huerta, The Ohio State University

Description: Join the HCM Division for a quick bite to eat and some libations as we enjoy Asian fusion in the heart of Philly. This event is walking distance from the Convention Center.

Contact email or phone number: [timothy.huerta@osumc.edu](mailto:timothy.huerta@osumc.edu) (organizer) / (215) 732-3501 (venue)

### ***Health Care Management Division Professional Development Workshop Social***

Date/Time: 7 PM, Saturday August 2

Venue name: Offsite, Lucky Strike Philadelphia

Address: 1336 Chestnut St.

Host: Timothy Huerta, The Ohio State University

Description: Like the circle of life, the HCM Division returns to see a rematch between bitter rivals - your team (you know who you were) against those other guys (they knew who they were). Food, drinks and bowling provided. This event is walking distance.

Contact email or phone number: [timothy.huerta@osumc.edu](mailto:timothy.huerta@osumc.edu) (organizer) / (215) 545-2471 (venue)

### ***Health Care Management Division Social***

Venue name: Offsite, McCormick & Schmick's

Address: 1 S Broad St

Host: Timothy Huerta, The Ohio State University

Contact email or phone number: [timothy.huerta@osumc.edu](mailto:timothy.huerta@osumc.edu) (organizer) / (215) 568-6888 (venue)

Description: The HCM Division is happy to host this year's post-business reception and soiree at Philadelphia's McCormick & Schmick's in the private bar on the second floor. This event is walking distance from the Convention Center.

## CALL FOR NOMINATIONS AOM/HCM Division Excellent in Teaching Award

### *Now Accepting Applications for the Health Care Management Division Excellence in Teaching Award*

Please consider sending nominations for the AOM/HCM Division Excellence in Teaching Award. This award recognizes innovative and outstanding teaching that takes place in our classrooms and provides the opportunity to encourage, recognize, and reward the work of excellent, dedicated, and inspiring teachers. Guidelines are below. Let's recognize those excellent teachers! The deadline for nominations is May 31, 2014.

#### **ELIGIBILITY**

All members of a University level academic staff, tenured or on full time contract are eligible for an award. Recipients must have been employed in a teaching position for at least 3 years within the University and be a member of the HCM division. Award winners will not be eligible for re-nomination for 3 years. Self-nominations are acceptable. Nominations can be submitted to Mark L. Diana, HCM Division Teaching Committee Chair at [mdiana@tulane.edu](mailto:mdiana@tulane.edu).

#### **AWARD CRITERIA**

Applicants will be assessed based on their success in developing effective teaching methods, courses, or teaching materials that generate student learning, critical thinking, problem-solving, collaboration, or research. Nominees must exhibit a commitment to teaching health care management; stimulate active, continuous learning; inspire excellence in students' achievements; promote independent learning; and create an environment for the development of critical and open thought. Successful applicants will demonstrate organized course material, cogent and imaginative presentation, and integration of current scholarship into their teaching. Finally, nominees must provide compassionate guidance and advising of students, appropriate assessment of student performance, and evidence of assuming a leadership role in their departments.

#### **SELECTION**

Selection will be made by the members of the Teaching Selection Committee. The nominator or nominee must compile all documentation in support of the nomination. Materials will not be returned to the applicant. Awardees will be notified in advance. The Award (which includes peer recognition, a plaque, and a \$250 honorary educational grant\*) will be presented at the Academy of Management Annual Meeting. Upon review of the initial application materials, the Selection Committee on Teaching may request supplementary materials from selected applicants. This supporting documentation may include:

- Student evaluations and peer summaries of those evaluations, enrollment figures, evaluative observations by colleagues, teaching awards, and other forms of peer recognition;
- Descriptions and samples of methods, materials, course syllabi, innovative uses of technology, development of new courses or programs, and evidence of their successful implementation;
- Papers of projects completed by students; evidence of students presenting papers at professional meetings or students subsequently publishing work done with this teacher; actions by the teacher, both curricular and co-curricular, intended to increase student interest and involvement in health care management.

## Guidelines and Application Process

**Step 1.** Those wishing to nominate individuals for the AOM/HCM Division Excellence in Teaching Award should submit a Letter of Nomination (electronically) of no more than 500 words highlighting the nominee's achievements with respect to one or more of the criteria listed above to Mark L. Diana, Department of Global Health Systems and Development, Tulane University School of Public Health and Tropical Medicine at [mdiana@tulane.edu](mailto:mdiana@tulane.edu).

**Step 2.** After initial screening, eligible candidates may be notified and asked to provide some or all of the following information:

- A Curriculum Vitae (of no more than three pages) outlining the educational qualifications, career history, teaching positions and teaching experience of the applicants.
- Two (2) Letters of Recommendation, one from a student and one from the nominee's department head, each of which speaks to the qualifications of the nominee in light of the criteria.
- Selected teaching material supporting the applicant's claims against the selection criteria. These may include but are not limited to, materials such as evidence of contributions to curriculum or program design, student evaluation or teaching scores, or material prepared for students such as audiovisual material, course handouts, and study guides. Please limit teaching materials to a maximum of one CD and/or one video or audio tape and/or 10 pages of printed material.

**Step 3.** Nominees and winners will be notified prior to the Annual Meeting.

Thanks, we look forward to receiving your nominations!

Previous award winners include:

2013	Vicky Parker, Boston University
2012	Robert Weech-Maldonado, University of Alabama at Birmingham
2011	Christy Lemak, University of Michigan
2010	Diane Brannon, Pennsylvania State University
2009	Peter M. Ginter, University of Alabama at Birmingham
2008	Robert Myrtle, University of Southern California
2007	No Award Given
2006	Mindi McKenna, Rockhurst University
2005	S. Robert Hernandez, University of Alabama at Birmingham

The AOM HCMD gratefully acknowledges the Emerald Publishing Group, publisher of *Advances in Health Care Management*, for sponsoring the Excellence in Teaching Award.

### PAST DIVISION CHAIR'S REPORT

Over the past several months, the Nominations Committee has received a number of nominations for elected office. The committee has finished its work and the elections will be held April 15<sup>th</sup> – May 15<sup>th</sup>. You have the opportunity to vote on Program Chair Elect, Academic-at-Large and Practitioner-at-Large. If you haven't done so already – please vote!

The Program Chair Elect begins the five year rotation of offices that begins with running the PDW, then running the Program, and finally leading the division as Division Chair. The Academic-at-Large and Practitioner-at-Large represent the broader academic and practitioner membership of the division, respectively. The following page of Footnotes\* shows a brief biography and picture of each candidate.

**Please remember to vote beginning April 16!**

**-Jami DelliFraine, HCM Past-Chair**

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### TREASURER'S REPORT

The HCM division started 2013 with 841 members and a surplus of \$15,081. During the year we brought in \$9,751 in membership fee allocations from the Academy of Management and another \$8,825 in contributions. Our operating expenses during the year consisted primarily of the costs of our program at the annual meeting in Orlando, and thanks to some aggressive cost cutting from our catering budget by Tim Huerta, our expenses came in \$2,844 below budget. That left the division with a carryover of \$13,834 in cash to begin 2014. We also had \$12,449 in our endowment fund at the end of 2013.

The year started with some good news as membership increased to 899 (where was that one extra person we needed for 900?), which increased our membership revenues to \$10,389. We expect fundraising and operating expenses to be similar to last year, so a \$13,000 surplus at the end of 2014 should be an expectation.

We do need our members support in the coming year. In order to maintain adequate operating reserves for annual meeting costs, we were not able to add funds to our endowment in 2013. Your contributions to the endowment would be valuable in the coming year as we do not expect surpluses to be large this year. Also, the expenses for our educational programs present a bit of unpredictability to our budget each year – last year we were fortunate to have low PDW costs. However, those costs can vary from year to year and sponsorships from your organizations are invaluable to keep the quality of our educational offerings high – and our division remaining adequately funded. Any help your organizations can offer in sponsorships will be most appreciated.

**-Jeff Helton, Treasurer**

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**CANDIDATES FOR DIVISION PROGRAM CHAIR-ELECT****MARK DIANA from Tulane University****Mark Diana**

Mark L. Diana is an Associate Professor and MHA Program Director in the Department of Global Health Systems and Development in the School of Public Health & Tropical Medicine, and is jointly appointed in the Department of Anesthesiology in the School of Medicine at Tulane University. He holds a Ph.D. in Health Services Organization and Research from Virginia Commonwealth University.

Previously, Mark practiced as a respiratory therapist, and was the Program Director of the Respiratory Therapy program at Northern Virginia Community College. Mark's research interests include health information systems, quality, and patient safety. Mark has been a member of the Health Care Management Division of the Academy of Management since 2007. He has served as Chair of the Teaching Committee since 2013 and was a member of the Teaching Committee from 2010 - 2012. He has participated in PDW sessions in 2008, as a discussant in 2009, and more recently, as a co-author of a paper, and a speaker and PDW session organizer in 2012. Mark served as a Program paper reviewer from 2008 - 2013.

**CANDIDATES FOR DIVISION PROGRAM CHAIR-ELECT****MATTIA GILMARTIN from New York University****Mattia Gilmartin**

Mattia (Tia) Gilmartin is a Senior Research Scientist and the Director of the Center for Continuing Nursing Education at the New York University, College of Nursing. Prior to NYU, she was an Associate Professor at the Hunter-Bellevue School of Nursing, City University of New York. Tia spent a decade abroad in the UK and France where she managed the Healthcare Management Initiative at INSEAD and was a post-doctoral fellow at the Judge School of Management, Cambridge University.

She holds a Ph.D. from the University of Virginia. Prior to her academic career, Tia worked as a staff nurse at Kaiser San Francisco, The Packard Children's Hospital at Stanford University, and the University of Virginia. Tia's research interests include leadership effectiveness; organizational change; turnover and retention; effective chronic care systems; and stakeholder management. Tia has been a member of the Health Care Management Division of the Academy of Management since 1997. She has served as a member of the Teaching Committee since 2013. She has participated in PDW sessions as a student (1997-1999), and more recently, as a speaker and session organizer (2011,

2012, 2013). Tia served as a member of the HCM Division's International Membership Committee from 2001-2004, and is the winner of six Outstanding Reviewer awards.

**CANDIDATES FOR DIVISION PROGRAM CHAIR-ELECT****AMY LANDRY from University of Alabama at Birmingham**

Amy Yarbrough Landry is an Assistant Professor in the Department of Health Services Administration at the University of Alabama at Birmingham (UAB). Prior to UAB, she was an Assistant Professor in the Department of Health Services Research, Management, and Policy in the University of Florida's College of Public Health and Health Professions.

She holds a Ph.D. in Health Services Administration from UAB. Prior to her academic career, Amy worked in hospital operations in a large academic medical center. Amy's research interests include the strategic behavior of healthcare organizations, and how this behavior influences organizational performance. Amy has been a member of the Health Care Management Division of the Academy of Management since 2005. She has served as Academic at Large for the past 2 years. In 2009, Amy became the Chair of the Teaching Committee.

**Amy Landry**

## CANDIDATES FOR ACADEMIC-AT-LARGE

### Cheryl Rathert from University of Missouri

Cheryl Rathert is an Assistant Professor of Health Services Management in the School of Medicine at University of Missouri in Columbia, Missouri. She is also a Senior Scholar in the School's Center for Health Ethics. Before joining the University of Missouri faculty, she was an Account Director and Research Associate at National Research Corporation in Lincoln, Nebraska, where she led large survey studies for health care organizations throughout the United States and Canada.

Cheryl holds a PhD in Business Administration from University of Nebraska. Cheryl's research primarily focuses on managing health care work environments, and how the work environment influences health care worker outcomes and patient experiences. Cheryl has been a member of the Academy of Management since 2002 and has been active in the HCM Division since 2005. She has been an active member of the Research Committee since 2008, and served as its Chair from 2011-2013. She was a presenter and discussant at HCM paper sessions, roundtables and PDWs from 2005 through 2013, with one PDW, a paper session, and participation in the Emerging Scholars program planned for the 2014 conference. She has been a reviewer for the Division annually since 2006, winning an Outstanding Reviewer award several times. Papers on which she has been first author have been nominated for the "Best Theory to Practice" award (2011, 2012) and won the HCM "Best Paper" award (2008). She also was nominated for the Academy of Management's Distinguished Scholar - Practitioner award (2011).

**CANDIDATES FOR ACADEMIC-AT-LARGE****PETER RIVARD from Suffolk University****Peter Rivard**

Peter Rivard is an Assistant Professor of Healthcare Administration in the Sawyer Business School at Suffolk University in Boston, MA. He is also an investigator with the Center for Healthcare Organization and Implementation Research (CHOIR) at the VA Boston Healthcare System. Before joining the Suffolk faculty, he was an instructor in Health Policy and Management at the Boston University of Public Health. Peter holds a PhD in Management from Boston College. Peter's research is primarily at the intersection among patient safety and organization and management practices including leadership, implementation and performance improvement.

Prior to his doctoral studies, he worked in healthcare management and health policy positions for fifteen years. Peter has been a member of the Academy of Management since 1998 and has been active in the HCM Division since 2004. He was a presenter and discussant at HCM paper sessions, roundtables and PDWs in 2007, 2008, 2011 and 2012. He has been a reviewer for the Division annually since 2004, winning an Outstanding Reviewer award in 2004, 2008, 2011 and 2013. He also served on the division's Practice Committee 2008-2009.

**CANDIDATES FOR ACADEMIC-AT-LARGE****SARA SINGER from Harvard University**

Sara J. Singer is an Associate Professor of Health Care Management and Policy at the Harvard School of Public Health and a faculty member in the Department of Medicine at Harvard Medical School in the Mongan Institute for Health Policy, Massachusetts General Hospital. Sara holds a Ph.D. from Harvard University in Health Policy/Management with a concentration in organizational behavior. Sara's research in the field of health care management and policy focuses on how organizational leadership and culture impact efforts to implement health delivery innovations, integrate patient care, and improve performance of health care organizations.

She has been an active member of the Academy of Management and the Health Care Management Division since 2004, when as a first year doctoral student she made her first presentation at the Annual Meeting. She has received Best Paper awards from the Health Care Management Division in three consecutive years—2009, 2010, and 2011—and Outstanding Reviewer in 2012.

**Sara Singer**

**CANDIDATES FOR PRACTITIONER-AT-LARGE****JONNY HIPPI from Nueces County Hospital District****Jonny Hipp**

Jonny Hipp is an Administrator/Chief Executive Officer of the Nueces County Hospital District, a local government health care organization based in Corpus Christi, Texas. He holds a Doctor of Science degree in Health Systems Management from Tulane University in New Orleans. His dissertation focused on the effects of Texas hospitals' uncompensated care burden. He also holds a Master of Science degree in Health Care Administration from Trinity University in San Antonio, and a Bachelor of Science degree in Nursing from the University of Texas Health Science Center at San Antonio.

He has been a health care management practitioner since 1984 and served in private, public, and governmental health care organizations. He also serves as an Adjunct Faculty member in the College of Business Administration at Texas A&M University-Kingsville where he teaches health care management and organizational design in the MBA program.

**CANDIDATES FOR PRACTITIONER-AT-LARGE****JASON WOLF from The Beryl Institute****Jason Wolf**

Jason A. Wolf is President/CEO of The Beryl Institute, an association focused on patient experience improvement, service excellence, organizational effectiveness, and high performance in healthcare. Jason holds a Ph.D. in Organization Development and Management from Benedictine University, a M.Ed. in Human Resource Development from Vanderbilt University, and a BS in Foreign Service from Georgetown University.

Prior to launching the Institute, Jason designed and led the organization change, service, and leadership development strategies for the Eastern Group of HCA, supporting over 45 facilities as the Director of Organization Development. Jason serves as a professorial lecturer at American University's School of Public Affairs in Washington, DC, and has been an AOM and HCM member since 2007.



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~**The Health Care Management Division Executive**



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**Clinical-Track Assistant, Associate, or full Professor of Clinical Public Health and  
Master of Health Administration Program Director**

The Division of Health Services Management and Policy in the College of Public Health at The Ohio State University invites applications for a clinical-track faculty position at any level (i.e., Assistant, Associate, or full Professor) to teach in and serve as Director of the Master of Health Administration (MHA) program.

We seek an outstanding individual with a PhD or equivalent degree in a relevant field such as health services research, public health, public policy, business, sociology, political science, health economics, or organizational behavior, and a proven record of excellent teaching. Experience in collaborative research is a plus. The successful candidate is expected to oversee the MHA program, including guiding curricular and program development activities, manage relations with the program's extensive alumni network, represent the program locally and nationally, teach, and advise students in their career planning and professional development. Rank and salary will be determined based on the candidate's credentials. Clinical track appointments are on long-term, renewable contracts and are eligible for promotion. Rules that govern such appointments are given at <http://trustees.osu.edu/rules/university-rules/rules7.html>.

The College's MHA program, established in 1969, is ranked 14th nationally by *US News & World Report* and is fully accredited by the Commission on Accreditation of Healthcare Management Education (CAHME). The program boasts a number of important features, including small class sizes, actively involved alumni, an innovative clinical rotations course, and excellent post-graduate job placement. Alumni occupy leadership positions in health services organizations around the country and engage in ongoing program activities and in the mentoring of current students. Our multidisciplinary faculty have expertise in the areas of health care management, operations, health policy analysis, health services research, quality-of-care measurement and improvement, and health economics. The Division also offers a Master of Public Health (MPH) degree and a PhD degree. For further information please visit the websites of the Division of Health Services Management and Policy <http://cph.osu.edu/hsmg> and the College of Public Health <http://cph.osu.edu/>. Located in the state capital of Columbus, a metropolitan area of more than 1.5 million, the University offers excellent opportunities for interaction with practitioners, policymakers, and academic colleagues.

Applications should include a cover letter describing the candidate's teaching interests and relevant experience, a CV, and the contact information for three references. All application materials should be emailed to [MHA-Director-Search@cph.osu.edu](mailto:MHA-Director-Search@cph.osu.edu). Please include "HSMP Clinical Management Position" in the subject line. Interested candidates may direct any questions about the position to the search committee chair, Dr. Brian Hilligoss at [hilligoss.4@osu.edu](mailto:hilligoss.4@osu.edu).

The search committee will begin reviewing applications on May 1, 2014, but applications will continue to be accepted until the position is filled.

The Ohio State University is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation or identity, national origin, disability status, or protected veteran status.



**The Department of Family Medicine at The Ohio State University (OSU)  
is currently seeking postdoctoral researchers**

The Research Team in the Department of Family Medicine is seeking qualified Individuals interested in joining a high functioning, high throughput and strongly mentored environment.

Candidates will be part of a team of postdocs focused on documenting the results of practice transformation and work hand-in-hand with senior scholars to accelerate the pace of publication of research results. As a result, candidates are expected to have strong English writing skills and the process will conclude with a significant collection of articles in support of their first academic appointment.

The Postdoctoral fellow will be appointed in the College of Medicine at Ohio State University with a potential for joint appointments with partner departments and will focus on the development of a fully functioning learning community in primary care. The domain of research we are engaged in sits at the intersection of comparative effectiveness research (CER), patient engagement and preferences, practice redesign and information technology.

**The Ohio State University Primary Care Practice-Based Research Network (OSU-PCPBRN)** consists of 26 clinical sites (i.e., seven family medicine clinics of the Ohio State University Primary Care Network, including one shared clinic with general internal medicine, four general internal medicine clinics of the Ohio State University Specialty Care Network, five Columbus Neighborhood Health Center clinics; and ten Nationwide Children's Hospital Pediatric Primary Care Centers). Additionally, this research is affiliated with the Wexner Medical Center – consistently ranked as one of the best hospitals in the nation.

**Why seek a Post-Doc at OSU?**

- Access to the Wexner Medical Center, a living laboratory that allows trainees to see real world application and implementation of biomedical informatics theories and principles in a clinical setting
- Multidisciplinary clinical and translational research opportunities that bridge biomedical informatics, public health, computer science, and primary care
- Selected postdocs receive financial support that includes a stipend, moving expenses, benefits, travel, and other training-related expenses.

**Application Deadline:** Open until filled, applications reviewed on an ongoing basis

**Required Application Materials:** Letter of application articulating the reason for your interest in this opportunity and outlining the status of your doctoral studies and your CV

**To learn about the position or to apply, please contact Pam Thompson at:**

**Phone:** (614) 293-8973

**Email:** [Pamela.Thompson@osumc.edu](mailto:Pamela.Thompson@osumc.edu)