

## Perspectives

The Newsletter for the Operations & Supply Chain Management Division

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Fall 2018



This brand new edition collects the key scholarly and PDW events of our past AOM meeting in Chicago and proudly honors our award winners. We also introduce you to our new platform:

[Connect@AOM](mailto:Connect@AOM).

Enjoy!

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### From our 2019 Division Chair

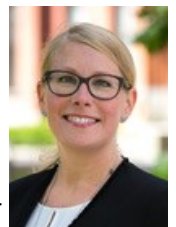
Hope you enjoyed the 2018 AOM Annual Meeting in Chicago and are ready to start thinking about the next meeting in Boston August 9-13, 2019! Reflecting on the past year, I want to acknowledge the executive committee, general committee, and volunteers for their amazing work for the OSCM Division. David Cantor and Rachna Shah organized an excellent program of scholarly papers and PDWs. Manpreet Hora provided leadership by guiding the committee's work as our 2018 Division Chair and also worked on sponsorships together with our Past Division Chair John Gray. As the Past Division Chair, John continued to advise the committee and also managed our Division Awards. I would also like to thank the committee, especially Manpreet and John for stepping in for me earlier this year when I had to step back from the executive committee work due to personal reasons. Finally, in Chicago John completed his five-year tenure in the executive committee. John has been instrumental for the division and provided great insight and started many new initiatives, ran the division's 5-year review, as well as managed the relationships to various stakeholders both within the AOM and the OSCM community at large. Many thanks, John! I also thank Stephanie Eckerd and Kai Förstl who coordinated our full-day Junior Faculty and Doctoral Student Consortium. In addition, important work was carried out by Iuri Gavronski as listserv manager & web administrator, Ednilson Bernardes as treasurer, and Desirée van Dun as communications coordinator and newsletter editor. I also thank all conference participants, session chairs, and volunteer reviewers for their contributions. And many thanks to our sponsors; without their generous support, we would not be able to host our socials and receptions.

Looking forward to 2019, we in the executive committee are delighted to welcome Sean Handley (University of South Carolina) as our PDW Chair. Please have a look at Sean's call for PDW proposals (page 12). The OSCM Division PDWs are a great opportunity for creative, contemporary, and inter-disciplinary workshops as part of our conference program. We encourage all researchers to submit PDW proposals as well as full-length scholarly papers (see Rachna's call on page 12). Please also sign up again as a reviewer for the 2019 conference. We kindly ask everyone who submits a paper to also sign up as a reviewer.

We are extremely grateful to the *Journal of Operations Management* and the *Journal of Supply Chain Management*. We appreciate that the editors have not only used the conference to hold their annual best paper award sessions but have also organized fantastic workshops to discuss important scholarly topics attracting broad interest.

We look forward to seeing you all in Boston! We need your submissions, reviews, and sponsorships to continue to have an exciting and fruitful conference. Please keep an eye on the AOM as well as the OSCM Division websites for more information and detailed submission guidelines and submit early after the submission system opens in November (deadline is January 15 at 5PM EST).

**Virpi Turkulainen**  
2019 Division Chair



## OSCM Division Professional Development Workshops 2018

The 2018 OSCM Division PDW program was a great success. The program consisted of four research and teaching focused developmental workshops. These addressed key problems facing our field and novel research methods that are likely to be used more frequently in coming years. In addition to the four PDWs, OSCM supported a number of PDWs as a secondary sponsor to several other divisions.

One of the fundamental problems in management research is how to draw valid conclusions when the sample size is very small, sometimes one-single case study. In the workshop titled, “What can we learn from a single case or small n-size research? State of the Science”, organized by Suzanne de Treville and colleagues. They presented ways in how researchers could use small samples to draw generalizable conclusions. Continuing with the theme of conducting rigorous research that is publishable, Barb Flynn and colleagues discussed best practices related to “crafting a journal submission that makes a theoretical contribution”.

In another PDW, Stephanie Eckerd and colleagues built on last year’s successful PDW on behavioral research. This time the group leveraged what has been learned about individual and team behavior dynamics and extended their discussion to the “inter-organizational” setting. After a panel discussion and Q&A with the audience, the participants engaged in a round-table discussion. Inter-organizational behavior is a very new, and an exciting area of research, and we hope that PDW participants would benefit greatly.



*Inter-Organizational Behavior PDW Panel, from left to right: Jennifer Nahrgang, Stephanie Eckerd, Fabrice Lumineau and Enno Siemsen*

The final workshop focused on “predictive analytics”. It was organized by Ujjal Mukherjee and a group of other young scholars. Predictive Analytics is one of the newest research methods, and is of immense interest to supply chain and operations research community. It is likely to gain more popularity in the coming years, especially given the rapidity with which large databases are becoming available to researchers.

As another full-day PDW, Stephanie Eckerd and Kai Förstl organized the junior faculty and doctoral student consortium. It included an impressive list of scholars who served as mentors and panelists to facilitate development of scholars who are early in their careers (details on page 4 and 5 of this newsletter).

I sincerely thank everyone who was involved in organizing and participating in the 2018 PDW program. Please continue your support in 2019.

**Rachna Shah**  
2018 PDW Chair



## 2018 Scholarly Program Overview

The 2018 OSCM Scholarly Program included 56 traditional divisional papers. We had 14 paper sessions, 5 symposia and 1 plenary session. Each paper session was focused on a topic related to the management of operations and supply chains, such as operations strategy, project management, sustainability, buyer-supplier relationships, behavioral operations management and service operations. For the traditional scholarly sessions that were held on Monday and Tuesday, the acceptance rate was about 40%.

I would like to thank the volunteers who reviewed the 141 submissions. We were able to obtain at least two reviews for all of the papers that were submitted to the conference; many papers received three reviewer reports. We recognized four reviewers with Best Reviewer awards. On page 9 we honor the four winners of this award.

On Sunday, we had a Sunday Café about Women in Operations & Supply Chain, facilitated by Wendy Tate. On Monday, we sponsored two best paper sessions. In particular, the OSCM Division sponsors the Chan Hahn Best Paper Award and the Best Student Paper Award. The finalists for both awards were selected based on input from an external committee. See page 6 and 7 of this Newsletter for profiles of all our award recipients.

We had several opportunities to hear from and meet the editors of top OSCM journals. On Saturday evening, *Journal of Supply Chain Management* (JSCM) hosted a reception which included presentation of the JSCM Best Paper Award. The session was hosted by the Co-Editors Barb Flynn, Brian Fugate, and Mark Pagell. On Sunday, the *Journal of Operations Management* hosted a Best Paper session. The JOM session was hosted by Co-Editors Suzanne de Treville and Tyson Browning. The JOM Editors presented best paper and reviewer awards as well. In addition, the Institute for Supply Management (ISM) sponsored an award for Best Paper in Supply Management, presented as part of the OSCM Division conference program. See page 10 and 11 of this Newsletter for all the winners.



Meet the Editors Panel & Breakfast ↑  
Women in Operations & Supply Chain ↓

On Monday morning, we had “Meet the Editors” session representing several journals including: *Journal of Business Logistics* (Tom Goldsby), *Journal of Operations Management* (Suzanne de Treville and Tyson Browning), *Journal of Supply Chain Management* (Barb Flynn), and *Journal of Purchasing and Supply Management* (Wendy Tate). This was a well-attended session.

We had our plenary session on Monday. We had the opportunity to hear from Marvin Lieberman. Dr. Lieberman spoke on the topic of the interface of strategy and operations management.

I would like to thank all OSCM Division members who were involved in contributing to the program. Your contributions and help are essential in creating a high-quality program. I would also like to thank the OSCM Division Executive Committee for their work and effort on the program, sharing their knowledge, and support throughout the process. This team effort was essential in making the conference a success!

I would like to encourage everyone to submit papers and proposals for next year's conference in Boston. Please sign up as a reviewer – that way we can assure a great program in Boston 2019!



**David Cantor**  
2018 Program Chair





## 2018 Joint Junior Faculty and Doctoral Consortium

The OSCM division enjoyed another successful and stimulating consortium this year in Chicago. Twenty-three participants joined us on Friday of the conference for the consortium. The day started with a panel of journal editors who introduced their journals and then answered questions from the participants. Questions touched on topics ranging from methodological queries surrounding survey best practices and endogeneity concerns, to questions involving how to survive the challenges of working in a demanding research environment. We then broke into pre-assigned groups for the research incubation session, where small cohorts of participants discussed their research projects with a faculty mentor. The groups were organized by topic to achieve consistency in the research interests among group members to facilitate meaningful discussion. Following the research incubator session, everyone came back together for a discussion of emerging research and career topics in OSCM, led by a panel of established faculty offering their unique perspectives. The program concluded with a reception where all of the people who contributed to the success of the day could continue networking in a relaxed social setting. Many new friends and potential research collaborations were established throughout the day!

The doctoral student participants for this year's consortium included: Rima Wahid Al Hasan (University of Warwick), Li Cheng (University of Tennessee), Rohan D'Lima (University of Maryland), Adela Drozdibob (Monash University), Yanji Duan (University of Arkansas), Henrik Franke (German Graduate School of Management and Law), Roselei Haag (UNISINOS Jesuit University), Xiaomeng Liu (Iowa State University), Ivan Lugovoi (HEC Paris), Tony Lynch (The University of Texas Rio Grande Valley), Fernando Naranjo (Ivey Business School, Western University), Fabian Nullmeier (Rotterdam School of Management, Erasmus University), Shubhobrata Palit (Georgia Tech), Prab Singh (Iowa State University), Petchprakai Sirilertsuan (Ecole Nationale Supérieure des Artes et Industries Textiles), Gloria Urrea (Indiana University), Mitchell van den Adel (University of Groningen), Yu-an Virtanen (Aalto University), Li Wang (Florida State University & University of Science and Technology of China), Zhenzhen Yan (Michigan State University), Qingyun Zhu (Worcester Polytechnic Institute).

Junior faculty participants were: Hyunseok Lee (Oregon State University) and Shirley-Ann Behravesh (Arizona State University).

We extend our sincere gratitude to the faculty members who served as mentors for our program this year. The success of this consortium truly resides with their effort and we thank them for generously sharing their time and feedback with the group. Our mentors this year were: Dimitrios Andritsos (HEC Paris), Ken Boyer (Ohio State University), Barbara Flynn (Indiana University), Anni-Kaisa Kähkönen (Lappeenranta University of Technology), Carsten Reuter (University of Applied Science Aschaffenburg), John Saldanha (University of West Virginia), Erik van Raaij (Rotterdam School of Management, Erasmus University), Christina Wong (The Hong Kong Polytechnic University).

We also are greatly appreciative of our panelists. Thank you to the journal editors: Tom Goldsby representing the *Journal of Business Logistics*, Suzanne de Treville and Tyson Browning representing the *Journal of Operations Management*, Wendy Tate representing the *Journal of Purchasing and Supply Management*, and Barbara Flynn representing the *Journal of Supply Chain Management*. We also offer sincere thanks to our afternoon panelists: Arash Azadegan (Rutgers University), John Macdonald



*Some impressions of the Consortium*





## 2018 Joint Junior Faculty and Doctoral Consortium



*Consortium group picture just before the closing drinks*

(Colorado State University), Mark Pagell (University College Dublin), and Carsten Reuter (University of Applied Science Aschaffenburg). The career advice each of you offered will serve participants well in the years to come.

The division awards scholarships to assist students with their travel expenses to the conference. This year we offered two scholarships, competitively awarded based on their outstanding research promise. Adela Drozdibob and Roselei Haag were our award winners this year. Congratulations!

Finally, we welcome John Macdonald who will be starting the two-year rotation beginning in 2019.

We look forward to hosting another rewarding consortium next year. Once again, we will hold the consortium on Friday to enable all those involved to take advantage of the other exciting workshops and activities held on Saturday. The success of the consortium depends on volunteers from our OSCM community, so if you would like to be involved as a mentor or panelist in next year's program, please reach out to either Kai Förstl ([kai.foerstl@ggs.de](mailto:kai.foerstl@ggs.de)) or John Macdonald ([john.macdonald@colostate.edu](mailto:john.macdonald@colostate.edu)). We will accept applications for participants starting early in 2019, so please watch for the announcements to go out and contact Kai or John with any questions.

**Stephanie Eckerd**  
Doctoral Consortium &  
Junior Faculty Coordinator



**Kai Förstl**  
Doctoral Consortium & Junior  
Faculty Coordinator



## OSCM Best Student Paper Award 2018

### Stefan Kurpjuweit — Partnering with New Venture Suppliers: A Dynamic Capabilities Approach

**Congratulations on winning this award, Stefan. Can you explain us a bit more about your background and current position & research focus?**

"I am a research associate and Ph.D. candidate at the Chair of Logistics Management at ETH Zurich. I obtained both my Bachelor's and my Master's degree in Industrial Engineering and Management from the Karlsruhe Institute of Technology (KIT) in Germany and spent an academic year at the University of Barcelona (UB). My research focuses on two areas: First, I want to understand how companies can attract and integrate innovations from innovative supply chain partners – in particular from startup suppliers. Second, I am focusing on how organizations can benefit from adopting innovative technologies and subsequently, how this adoption affects companies' supply chains. Thereby, I am particularly interested in studying the integration of different technologies such as additive manufacturing and blockchain."



**Why did you join the OSCM division and what would you like to get out of the AOM at large and our OSCM Division?**

"I think there is a lot of tacit knowledge in our profession that is difficult to access. The AOM provides young scholars with the opportunity to tap into this knowledge by facilitating informal conversations but also by offering workshops and sessions where, for instance, the editors of our best journals provide advice and guidance. Another plus for young scholars like me is the chance to get feedback on relatively mature papers. In particular, the reviews we receive help to get a feeling whether the paper goes in the right direction. And, of course, it is interesting to see the faces behind the (big) names. From a broader perspective, I think the AOM offers the great opportunity to learn from other divisions. For instance, for doing research in the startup supplier area, we work on the interface with several other divisions such as Strategic Management, TIM, or Entrepreneurship."



*David Cantor handing out the OSCM Best Student Paper Award 2018*

**What is the most interesting outcome of your awarded AOM paper?**

"This paper shows that firms need to adapt their organizational structures and their traditional supplier management practices to successfully integrate startups into their supply base. This ability to partner effectively with startup suppliers is a dynamic capability that needs to be developed over time through organizational learning. However, many companies do not learn from their relationships with startup suppliers as these collaborations often remain in a pilot stage. In other words, firms tend to overemphasize sensing (e.g. pilot projects) over seizing capabilities (e.g. starting real BSRs), which is hindering the development of this dynamic partnering capability."

### OSCM Best Student Paper Award 2018 Runner-ups:

*More than reputation losses? Financial consequences from supply chain sustainability risks*

Ivana Mateska, Swiss Federal Institute of Technology Zurich, ETH; Christian Busse, Swiss Federal Institute of Technology Zurich, ETH; Andrew Philip Kach, Willamette U.; Stephan M. Wagner, Swiss Federal Institute of Technology Zurich, ETH

*Increasing Order Volume through Sustainable Reputation: A Study on Buyer-Supplier Relationships*

Dagmar Reinerth, Swiss Federal Institute of Technology Zurich, ETH; Christian Busse, Swiss Federal Institute of Technology Zurich, ETH; Stephan Wagner, Swiss Federal Institute of Technology Zurich, ETH

*Wrangling, Schizophrenia and Momentum: Vertical Competitive Dynamics in Value Chain (re)configuration*

Sebastian Stabenow, U. of Antwerp; Sascha Albers, U. of Antwerp; Jost Daft



## Winners of the Chan Hahn Best Paper Award

### Siqi Ma, John Aloysius, and Li Hao—Gender Pairing and Cooperative Behavior: An Experimental Study

#### Congratulations all on winning this award. Can you introduce yourself?

**Ma:** I am currently an Assistant Professor at University of Akron. I got my doctoral degree from University of Arkansas. My research interests fall into two streams: Behavioral OM and omni-channel retailing. My research tries to understand economic decision making and its psychological underpinnings, generating insights to inform theory as well as practice.

**Aloysius:** I am a professor in the Walton College of Business at the University of Arkansas. My doctoral degree is from Temple University and my current research interests in primarily behavioral OSCM are in two streams. I study inter-organizational relationships and also how technology is transforming the workplace and people's lives.

**Hao:** I obtained my PhD in economics from George Mason University with specialization in behavioral economics, experimental methodologies, and econometrics. I now hold a tenure-track position in economics at the University of Arkansas, where I met John Aloysius and Siqi Ma. I conduct lab and field experiments to understand when and why individuals deviate from maximizing profit. My ultimate goal is to promote market efficiency and prosocial behavior.



Siqi Ma



John Aloysius

#### What is the most interesting outcome of your awarded AOM paper?

**Ma:** This research is based on the second essay of my dissertation and we explore the influence of gender pairing on cooperation and performance in buyer-supplier relationships. Such collaboration is one determinant factor of supply chain efficiency. Beyond complete contracts and monetary incentives, we find that the particular characteristics of females can promote cooperation.

**Aloysius:** The supply chain context is unique as firms try to further their own interests, while cooperating with each other benefits them all collectively. Our study showed that women tended to cooperate more even when they had incentive to either misreport information or to be risk averse in their production decisions.

**Hao:** The degree of their collaborative action depends on who they think they are, and who they believe their partner is. Sex role theory helps explain the treatment differences we observe: women are more collaborative than men,

and it was startling to see that everyone one expects women to be more collaborative than men.

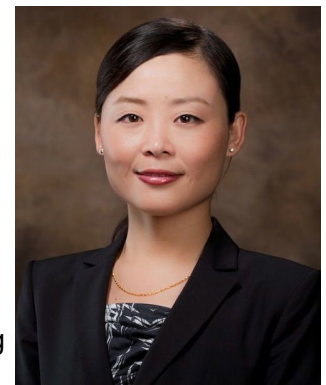
**Aloysius:** As my two female co-authors like to remind me, all-women dyads outperformed mixed gender dyads, who in turn outperformed all-male dyads!

#### And what are your future academic plans?

**Ma:** My focus is to continue working on research projects in Behavioral OM and omni-channel retailing area and publishing in high quality journals. I hope the implications of my research can help operations managers make better decisions.

**Hao:** I will continue shedding light on understanding human decision making in cases where formal contracts are incomplete or even impossible. This is particularly pertinent in the field of Behavioral OM, where I hope to continue my journey with a broader impact. I am also using my econometrics training to explore applications in analytics.

**Aloysius:** My focus is on helping doctoral students discover their passions as they begin their academic careers. Several students including a couple that work with me are working on operations and supply chain projects that have regulatory and policy implications. I am excited to watch them develop and see where these take them!



Li Hao

#### Chan Hahn Best Paper Award Runner-ups:

- *Sources of Supply Chain Risk: External Environmental Factors or Strategic Choice?*—Michael Westerburg, Mannheim U.; Christoph Bode, Mannheim U.
- *Mitigating Unwarranted Forecasting Behavior in the Newsvendor Task*—Niranjan T. Tarikere, Indian Institute of Technology Bombay; Narendra Ghosalya, The Ohio State U.; Srinagesh Gavirneni, Cornell U.; Jayanth Jayaram, U. of South Carolina
- *Management Temporal Orientation: Linking Operational Investment to Corporate Social Responsibility*—Iuri Gavronski, UNISINOS U.; Robert D Klassen, U. of Western Ontario; P Fraser Johnson, U. of Western Ontario; Fernando Naranjo, U. of Western Ontario

## 2018 Distinguished OSCM Scholars

Each year the OSCM Division honors a person who has made outstanding contributions to the discipline through their scholarship. The Distinguished Scholars for 2018 were:

**Dann Guide**  
Penn State University

&

**Craig Carter**  
Arizona State University



**Professor Guide** joined the faculty at the Smeal College of Business in the fall of 2002. He was a visiting research fellow at INSEAD (2001-2003). His research has appeared in numerous academic and managerial journals, including *Management Science*, *Manufacturing & Service Operations Management*, *Production and Operations Management* and *Harvard Business Review*. Professor Guide has been a guest editor for feature issues of *California Management Review* (46(2)), *Interfaces* (33(6)) and *Production and Operations Management* (15(3&4)) devoted to closed-loop supply chains. He has been co-Editor-in-Chief of the *Journal of Operations Management*. His research has been supported by grants from the Carnegie Bosch Institute and the National Science Foundation. He also regularly works with global organizations (including the US Navy, Hewlett-Packard, Robert Bosch Tools, Cisco and Pitney Bowes, Inc.) on a variety of closed-loop supply chain problems. His current research is focused on the development and control of closed-loop supply chains, time-based models for commercial product returns, remanufacturing, sustainable operations and producer responsibility legislation. See, also: [https://php.smeal.psu.edu/smeal/dirbio/displayBio.php?t\\_user\\_id=drq16](https://php.smeal.psu.edu/smeal/dirbio/displayBio.php?t_user_id=drq16)

**Professor Carter** is a Professor in the Department of Supply Chain Management at ASU. His primary research stream focuses on sustainable supply chain management. This research stream encompasses ethical issues in buyer-supplier relationships, environmental supply management, diversity sourcing, perceptions of opportunism in supply chain relationships, and the broader, integrative concepts of social responsibility and sustainability. A second, more recent area of research examines behavioral, decision making phenomena within supply management contexts. In addition to his scholarly work, Professor Carter has five years of experience in the areas of transportation and logistics with Ryder Systems, Hechinger Company, and the U.S. Department of Transportation. Additionally, he engaged in field-based research with over 100 Fortune 1000-size firms in the U.S. and Germany includes work with CAPS Research and McKinsey & Company. See, also: <https://wpcarey.asu.edu/people/profile/1652102>

**Congratulations both on winning this award and thank you for all your efforts for our field of OSCM!**



## 2018 OSCM Best Reviewer Awards

Every year we award our best OSCM division meeting reviewers. This year we awarded four reviewers who did a particularly good job in providing helpful comments to the authors:

- Scott DuHadway, Portland State University
- Yingchao Lan, University of Nebraska-Lincoln
- Alan Mackelprang, Georgia Southern University
- Chee Yew Wong, University of Leeds



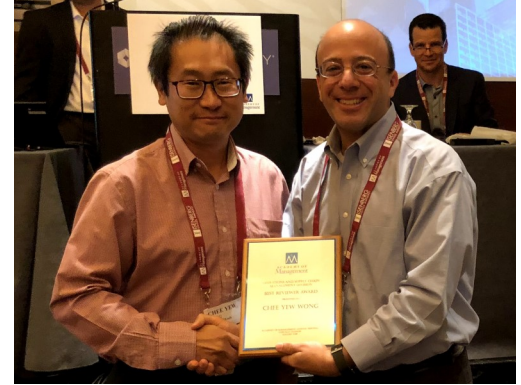
*Scott DuHadway*



*Yingchao Lan*



*Alan Mackelprang*



*Chee Yew Wong receiving the Award by David Cantor*

**Thank you also to all the other reviewers who helped us review the submitted conference papers for our division. We welcome you to also join as a reviewer for the 2019 conference!**

## 2018 OSCM Division Service Award

We thank John Gray, The Ohio State University, for all his years of splendid service to our OSCM division. In the past five years as an elected OSCM division board member, he helped the division grow, further develop its professionalism, as well as managed the division's name change process and AOM 5-year reporting cycle. Moreover, he was always there during the traditional OSCM Sunday Morning jog. We hope you will continue that in the next couple of years.



**A heartfelt thanks  
on behalf of all of us, John!**

←2018 Division Jog picture



*Manpreet Hora handing out the Award to John Gray*

## Jack Meredith Best Paper Award—Journal of Operations Management

Gray, J. V., Esenduran, G., Rungtusanatham, and Skowronski, K.—Why in the World Did They Reshore? Examining Small to Medium-sized Manufacturer Decisions.



*Suzanne de Treville and Tyson Browning handing out the Award*

### Honorable Mentions:

- *Improving Home Care: Knowledge Creation through Engagement and Design*—Groop, J., Ketokivi, M., Gupta, M., and Holmström, J.
- *Lessons from Seru Production on Manufacturing Competitively in a High Cost Environment*—Yin, Y., Stecke, K. E., Swink, M., and Kaku, I.

## Harold E. Fearon Best Paper Award—Journal of Supply Chain Management

Mir, S., Aloysius, J. A., and Eckerd, S.—Understanding Supplier Switching Behavior: The Role of Psychological Contracts in a Competitive Setting



*Barb Flynn and Mark Pagell handing out the Award*

### Best Paper Award Runner-ups:

- *Managing Information Processing Needs in Global Supply Chains: A Prerequisite to Sustainable Supply Chain Management*—Busse, C. Meinschmidt, J., and Förstl, K.
- *Designing the Buyer-Supplier Contract for Risk Management: Assessing Complexity and Mission Criticality*—Eckerd, A. and Girth, A.M.



## Institute of Supply Management (ISM) Best Paper Award

**Franke, H., and Förstl, K. D.—How Rational are Sourcing Teams? The Effect of Goals and Knowledge on Politics and Rationality**



*Tom Derry, CEO of ISM, handing out the Award*

### Runner-ups:

- *Wrong Time, Wrong Place: The Role of Collaboration in Mitigating Disruptions in Complex Networks*—Van den Adel, M. J.; De Vries, T. A.; and Van Donk, D. P.
- *Supply Chain Risk and Protection Motivation: Why Some Managers Act Proactively (and Others Don't)*—Merath, M.; Bode, C.; and MacDonald, J. R.
- *Trust Damage and Trust Repair in Supply Chains*—Benoit, S.; Forkmann, S.; Hartmann, J.; Henneberg, S.; and Ivens, B.

## Call for Proposals: 2019 Professional Development Workshops (PDW)

The Operations and Supply Chain Management (OSCM) Division invites you to submit creative and innovative proposals for Professional Development Workshops (PDWs) for the 2019 Academy of Management Annual Meeting in Boston, Massachusetts. PDWs will take place on Friday, August 9 and Saturday, August 10, 2019.

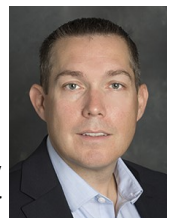
The OSCM Division encourages PDWs that build knowledge and share expertise oriented towards emerging research themes and methods as well as management practice in the OSCM area. PDW sessions are also intended for professional development of the participants, so sessions around research and teaching development are called for. PDWs can take different formats, such as workshops, tutorials, debates, roundtable discussions, panel discussions, facility tours, etc.

We highly encourage PDW proposals that link to other divisions/interest groups with joint sponsorship as well as ones that reflect the conference theme – Understanding the Inclusive Organization. Workshops and panels with journal editorial board members as well as off-site PDWs such as facility tours are encouraged. Preference will be given to proposals that are of relevance to the Division's membership and represent innovative, inclusive, interactive, and developmental ideas. (Note: Traditional presentations of research papers should be submitted to the Scholarly Program portion of the Annual Meeting).

Proposals must be submitted online via the AOM submission website <http://review.aom.org/submitters/main.asp>. Please submit all proposals along with any joint-division "sponsorship" suggestions using this website. The General Submission Guidelines are available at the 2019 Annual Meeting website, <http://aom.org/annualmeeting/submission/>. Deadline for Submissions: Tuesday, January 15, 2019 at 5:00 pm ET (NY Time).

If you have any questions or suggestions or would like feedback on your ideas for a PDW event, please do not hesitate to contact Sean Handley ([handley.oscmdiv@gmail.com](mailto:handley.oscmdiv@gmail.com)).

**Sean Handley**  
2019 PDW Chair



## Call for Papers: 2019 Scholarly Program

**Specific domain:** The OSCM division invites scholarly papers and symposia submissions addressing any aspect of the operations and supply chain management. Topics include changing work design configurations, efficient and effective operations and supply chains, flow of material and information within and between organizations while minimizing required resources, non-value-added work, and variability as well as relevance of these topics in environment that is rapidly evolving to include artificial intelligence, robotics and internet of things.

**Special Instructions:** In addition to submissions addressing the supply chain and operations domain, the OSCM division also encourages papers and symposia focused on the 2019 conference theme, [Understanding the Inclusive Organization](#). Inclusive organizations are open systems of opportunity in which all stakeholders have access to information, resources, and the capacity to fully contribute to their functioning. The 2019 theme invites members to understand the inclusive organization by answering such questions as: What is inclusive practice? How does inclusion effect employee, organizational, or societal outcomes? How can we create more inclusive environments? Submissions addressing the theme in these or other ways related to operations and supply chain management are welcome.

Symposia proposals are particularly encouraged, as they provide conference attendees a coherent, focused session of either a series of authored papers explicitly linked to a common theme, or a group of panellists engaged in a formal interactive discussion around particular issues or questions.

The OSCM division also encourages submissions from PhD students. Papers with a PhD student as the first or sole author should be clearly identified at the time of submission. We also encourage papers that are earlier in development that would benefit from collegial discussion.

**Division Awards:** The OSCM division honors the following papers:

**Chan Hahn Best Paper Award:** All submitted and accepted papers are automatically entered into the competition. The Finalists are selected before the conference, and the award is announced and handed at the conference.

**Best Student Paper Award:** One of the papers authored and submitted by doctoral students will also be awarded for the Best Student Paper Award. To be considered for this award a paper must be identified as a "student authored" paper at the time of submission.

**Submission Process:** All submissions must be made through the [AOM submission system](#) website. The submission system will open on Tuesday **November 27, 2018**. The submission deadline is **January 15, 2019 at 5:00 PM ET (NY Time)** (but earlier submissions are encouraged).

Please carefully review all the [submission guidelines and formatting instructions](#) before submitting. If any of the guidelines or formatting instructions are not met, the submission cannot be reviewed. Please, note that there is limited space on the scholarly program; therefore, not all submissions will be accepted. All submissions will nevertheless make an important contribution to the OSCM division, as the number of submissions impacts future allocation of time on the program. If your paper is accepted, you are committing to attend the scholarly program in Boston, August 11 (Sunday) through August 13 (Tuesday), 2019.

**Please sign up to review for OSCM!**

**Rachna Shah**  
2019 Program Chair



## We look forward to seeing you at AOM 2019 in Boston!

Besides a promising scholarly and PDW program, Boston has many other things to offer.

See: [thebostoncalendar.com](http://thebostoncalendar.com)  
and [www.boston.gov](http://www.boston.gov)

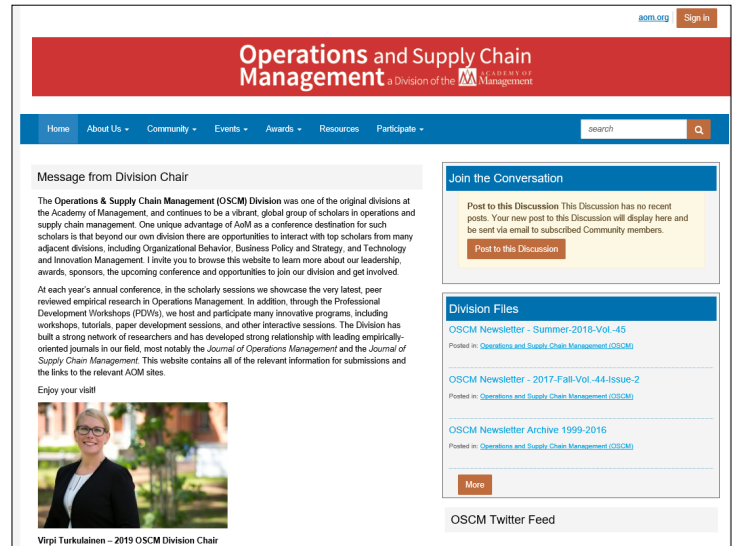




# Discover the New Connect@AOM Platform for the OSCM Community

Before the end of 2018, we will replace our old website and listserv for AOM's new online community Connect@AOM. This platform helps us meet several goals for improved member service including:

- **More between-meeting interactive discussions** via a forum and Twitter feed
- **More knowledge-sharing** via a centralized library where you may share different types of multimedia files, including job postings and all past newsletters
- **Centralized calendar of events** which will display important AoM-related dates and deadlines for items such as Annual Meeting deadlines, OSCM events, related calls for papers, conferences or workshops, and more
- **Simple single sign-on connection** with your AOM membership profile – no additional subscription required



Screenshot of our new Connect@AOM website

Iuri Gavronski and Desirée van Dun are working in collaboration with AOM HQ staff to prepare for the launch.

Our aim is to make the transition as seamless as possible. Here's what you can do:

- **Volunteer to be one of the forum discussion moderators.** Let us know if you want to be involved by sending an e-mail to Desirée van Dun ([d.h.vandun@utwente.nl](mailto:d.h.vandun@utwente.nl))
- **Log in to your AOM member profile** to update your email address, add a bio and picture, and complete your professional profile to raise your visibility. Also, make sure your membership is up to date so you don't miss out on any announcements.

See you at Connect@AOM!

**Iuri Gavronski**  
Listserv Manager &  
Web Administrator



**Desirée van Dun**  
Communications Coordinator  
& Newsletter Editor



## @OSCM\_AOM Twitter feed:

OSCM is also on Twitter.

Follow our [@OSCM\\_AOM](https://twitter.com/OSCM_AOM) account to stay up to date.

A selection of some of our favorite tweets:



**Davide Luzzini** @dluzzini · 13-08-18  
Great editors panel @OSCM\_AOM: Susanne de Treville & Tyson Browning #JOM, David Cantor (organizer), Barbara Flynn #JSCM, @ThomasGoldsby #JBL, Wendy Tate #JPSM #operations #supplychain [pic.twitter.com/Kiw4H40XIA](https://pic.twitter.com/Kiw4H40XIA)



**John Gray** @ProfJVGray · 13-08-18  
Thrilled to win Journal of Operations Management @ORMS\_Elsevier Jack Meredith best paper at @AOM-2018 @OSCM\_AOM. Named after my MBA professor from late 1990s; a key inspiration for my PhD move from industry. [pic.twitter.com/ddHp8WYt23](https://pic.twitter.com/ddHp8WYt23)



**Torbjørn Netland** @tnetla... · 12-08-18  
@AOM2018 ready for the @OSCM\_AOM Sunday morning jog. #notwithoutmybadge #Chicago [pic.twitter.com/G7zHy0aBfW](https://pic.twitter.com/G7zHy0aBfW)



**OSCM\_AOM** @OSCM\_AOM · 12-08-18  
Our Women in Supply Chain and Operations Management meet-up is well-attended and people keep joining. Tips & tricks-sharing on how to boost our presence and careers to achieve a more inclusive community. Now at the Hyatt Regency Chicago, Michigan 1A #AOM2018 @AOMConnect [pic.twitter.com/rM2kTOWhV7](https://pic.twitter.com/rM2kTOWhV7)



## Hats off to our 2018 OSCM Division Sponsors

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